

Polhemus Savery DaSilva

ARCHITECTS BUILDERS

August 16, 2006

Larry Carbonneau
Stove Place II
2-C Harold St.
Harwichport, MA 02646

Dear Larry,

Because it is so rare to find businesses that provide the kind of customer service that you do, I wanted to write this letter. I cannot thank you enough for how responsive you have been in regards to the fire pit and the fire pit installation at the Wequassett Inn. First of all, you got it done when no one else was able to and since the installation occurred because of short comings in the product, which is beyond your control, you have been called upon to come out at all hours of the day and night to trouble shoot the fire pit when they have shut down. You have responded with grace and speed. I cannot thank you enough for your endeavors.

Yours truly,



Peter Polhemus
President
Polhemus Savery DaSilva, Inc. Architects/Builders